

Cancellation & Rescheduling Policy

Your appointments and well-being are very important to us. We understand that life happens and sometimes unexpected delays can occur, making schedule adjustments.

Cancellation of an Appointment

In order to be respectful of the needs of other clients, please be courteous and call your Medical Intuition Practitioner promptly if you are unable to show up for an appointment. This time will be reallocated to someone who would like to schedule an appointment. If it is necessary to cancel or reschedule your appointment, we ask that you please call your Practitioner by 2:00 p.m. on the day prior to your scheduled appointment or email 24 hours before your scheduled appointment to notify us of any changes or cancellations. It is mutually understood that if a cancellation is due to circumstances beyond any of our control, such as power outage, unfortunate incidence, or weather that requires you or us to have to cancel or be closed during regular business hours, we will reschedule your existing appointment at no charge. Sacred Processes stands by our policies. We feel that it is only fair that we honor the same policies to our clients. If we have to cancel a client with less than 24 hours notice of the appointment scheduled, we will honor the same policy and your next appointment will be free of charge.

How to Cancel or Rescheduled Your Appointment

To make changes to your appointment, please contact you Medical Intuition Practitioner via call or text message **by 2:00 p.m. on the day prior to your scheduled appointment or email us 24 hours before your scheduled appointment.**

Nici Maharaj
(913) 406-6089
nici@sacredprocesses.com

Virginia Sepulveda
(816) 643-9685
virginia@sacredprocesses.com

If you do not reach your Practitioner, please leave a detailed voicemail message. We will return your call as soon as possible.

Late Cancellations

A late cancellation is considered when a patient fails to cancel their scheduled appointment with a 24-hour advance notice via email or by the Cancellation Cut-Off Time via phone but cancels the actual appointment before the scheduled time on the day off. Appointments canceled after the scheduled time of the appointment is considered a "no-show." The first late cancellation will result in a courtesy reschedule, the second late cancellation or other missed cancelations will result in a \$20 + taxes fee and will be deducted from your refund.

Emergency absences will be considered on an individual basis by your practitioner.

No Show Policy

A "no-show" is someone who misses an appointment without cancelling it in an adequate manner. A failure to be present at the time of a scheduled appointment will be recorded in your record as a "no-show." A missed appointment will result in a \$60 + taxes fee and will be deducted from your refund. Absences may be considered on an individual basis by your practitioner depending on the service.

Late Arrivals

It is up to your Medical Intuition Practitioner discretion if you arrive up to 15 minutes late to your appointment to receive service. If you are more than 20 minutes late for your service, we may not be able to accommodate you.

***Thank you for viewing, understanding, and supporting our cancellation and rescheduling policy!
Have a blessed day, Your Sacred Processes Team.***